Officials-for-sport.com Ltd

User Introduction



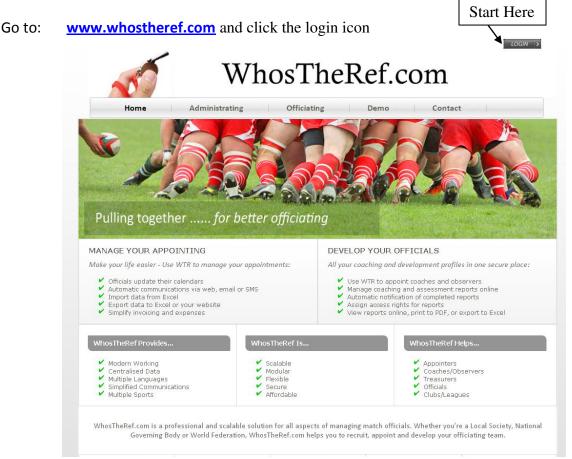
R3.02 – 9 Jul 2014

Bennett House, Norwich Street, Dereham, Norfolk NR19 1BX

Registered in England no 07646852

Data Protection Act 1998: Registration Number Z3021830

Setting Your Password

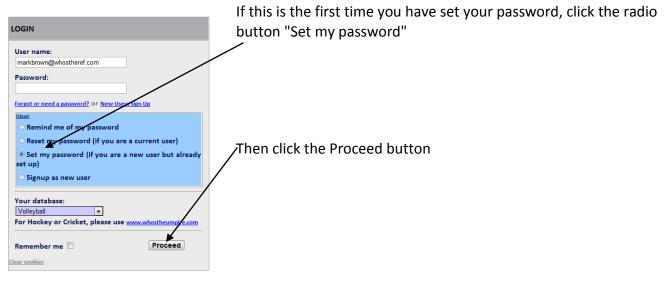


This will give you the following screen. Your first job is to set your password. So:

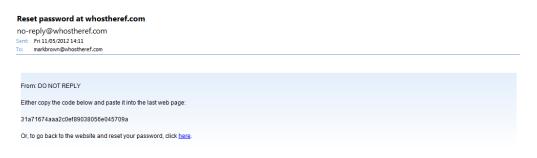
- 1) Input your email address (Must be the email address to which your introduction email was sent)
- 2) Where it says "Please choose your sport" choose the relevant database.
- 3) Click "Forgot or need a password"



You will then see this screen:



You will be sent an email that looks similar to:



You can either copy and paste the code from that email into the last webpage (that looks like this below) and click Send:



Or you can click the link in the email where it says "click here"

Either action will take you to the following screen......



Type in your desired password. It must be at least 6 characters, but does not need to be too complicated.

You should also type in a reminder and then click save password. Note – the reminder must not contain your password.

LOGIN

Home		Administra	ting		Officiating		Demo		Contact	
------	--	------------	------	--	-------------	--	------	--	---------	--

You can then continue to your Log In screen, complete the details, and successfully log into the system. Some browsers will take you into the system as soon as you have entered it, without the need to return to the input screen.

Our staff at Officials-for-sport.com Ltd never get to see your password. It is encrypted (twice!) before it leaves your PC and sent to us.

Therefore, we are never able to tell you what your password is. The reminder that you specify should be something that is relevant only to you, to enable you to recall your password should you need to.

You can however reset your password as often as you wish.

On the log in screen, you may want to click the "Remember Me" box, but do not do this if you use a public computer such as in a library or at work.

Checking and Updating your Details



All user records (administrators, referees, club contacts etc) are stored in the Contacts file. You can see limited information for other users, but unless you are an administrator you can only edit your own record.

The navigation menu that you see on the left varies according to what permissions have been assigned to you.

After selecting Contacts from the menu, you will be presented with a filter section that allows you to select the records you want to view. Some kind of filter appears at the top of most screens that you can select.

	We are Scotland. Steel at var ene. Strong in will and which in defence. A force to meet even the hardest tackle.
switch to play	
Roy McCombe (SRU) [Log	but] Print / Email / Export (right dick) Clear Cookies Go to archive: Switch to beta
¢.	
Home	
Help!	Contacts - View Contact name (part of): Organisation: (all) Roles:
Contacts	Contact name (part of): (dear) Address (part of): Organisation: (all Roles:
Memberships	Type: (all) Grade: Gender:
Contact Availability	Administrator V Allgrades V Enter V Find Reset
Contacts Notes Contacts Grades	
Contacts Grades	
Contacts Loyalties	
Contacts Roles	Name Action Grade Member ref Organisations Home Work Mobile Email Type Disclosure
Contacts Squads	Erown, Mark R Q C D SRU
Fixtures/Scores	Click to view this record

Put the relevant data in the filter, here I have just put in "rown" as I want to search for a partial name. Then click Find.

The records that are found are then listed in the grid below the filter. You can click the Spy-glass to view more detail on the highlighted record. For example, you will see this:



Now as this is my own record, I have the option to click the "Edit" icon at the top of this record which will allow me to amend the details.



These are some of the fields that you might be able to amend:

Contacts - Ar	nend
Hide all	
Title	Mr
First name	Mark
Middle initials	
Surname	Brown
Name	Mark Brown
Known as	
Address 1	
Address 2	
Address 3	
Address 4	
Postcode	
Hide address	
Phone	
Hide phone	
Work no	
Hide work no	
Mobile	
Hide mobile	
Receive texts	
Preferred phone	Home -
Fax	
Email	markbrown@whostheref.com
Bounce email	
Email2	
Hide email	

The actual fields that you are allowed to update will depend upon your organisation's configuration.

Other "Normal" users – that is, not your organisation's administrators, can normally only see you contact information.

However you should note the tick boxes that allow you to hide contact information from other "normal" users – you cannot hide this from administrators, otherwise you would never get any information about games!

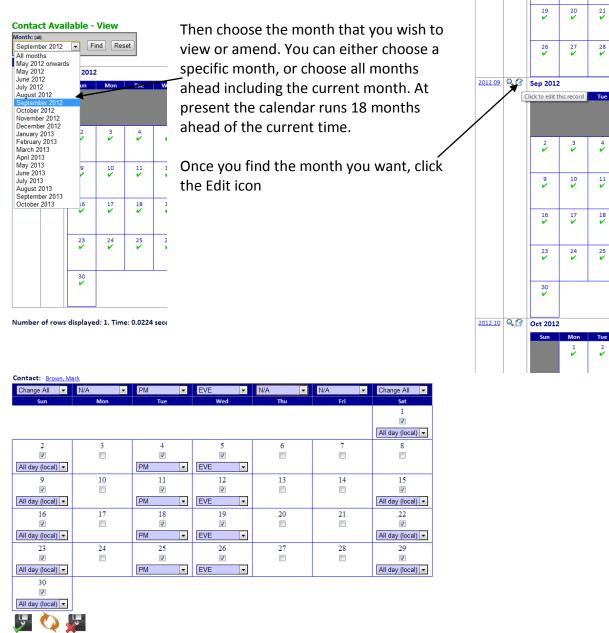
The website is encrypted using SSL, to ensure that your data cannot be intercepted during transmission over the internet.

After making any changes to data, you must always click the save button. This is the floppy disc with the green tick:



Amending/Entering Availability

Select the Availability option from the menu.



There is no strict definition of what time "Eve" starts, but it gives an indication to your appointer.

Have a fiddle with the various settings, and then remember to click Save after making changes.

Some organisations will default your calendar to be available until you declare yourself unavailable, whilst others will default your calendar to be unavailable until you declare yourself available.

The confirmation screen will show your new calendar for the month you just edited

		rt leiste state		Cookies	Goto	archive:		
ink brown [<u>Logout]</u>)		right click)	Clear	COOKIES	0010	arcnive:		
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elp!	_							
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ailability		n) 12 onward:	s 🗣 Fi	nd Rese	et			
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	Sep 201	Mon	Tue	Wed	Thu	Fri	Sat	
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	9	10	11	12	13	14	15	
	~	×	PM	EVE	×	×	~	
	16	17	18 PM	19	20 ×	21 X	22	
		•	PM	EVE		1		
	23	24	25	26	27	28	29	
	~	×	PM	EVE	×	×	~	
	× .							
	-	10						

Once you have been appointed to some fixtures, an * will appear beside the day. Moving your mouse over this will show the detail of the appointment.

Your Appointments

The first you will usually know about an appointment is via an email generated by the website.

This email will look similar to this:

Dear Mark, You have 1 notification. Sat 12-05-2012 (15:00) Norfolk Friendly (15): Dereham vsDereham II Referee. Accept or Decline VENUE: Dereham , Moorgate Road, Dereham, Norfolk, NR19 1NT - Google Map DIRECTIONS: Under the bypass bridge, south green gardens, turn into moorgate road right to the end, park car we will welcome you CLub website HOME CONTACT: Richard Dunsire Email: <u>r.dunsire84@googlemail.com</u> HOME CONTACT: Mark Brown. Tel.(W) 01362 692948 <u>markbrown@mrbis.com</u> HOME COLOURS:purple

For every notification, you must either accept or decline it by clicking the relevant link within the email. Your email may contain multiple appointments. If you have for example three notifications, the first line will read "You have three appointments" and then each individual appointment will start with "Appointment 1 of 3" then "Appointment 2 of 3" etc. You MUST accept or decline each individual appointment. If you only accept or decline the first notification attached to the email the others will remain unactioned and outstanding.

You can also view your appointments online by choosing Appointments from the menu:

<u>17-09-2011</u>	9.13 1	15:00	11	Wymondham II	Beccles II	You (Referee Assessor)		~
24-09-2011	Q 🕜 🖻	15:00	10	<u>Swaffham</u>	<u>Dereham</u>	You (Referee Assessor)	Eastern Counties 2	~
01-10-2011	Q. 🖸 🖻	15:00	9	Southwold	Mersea Island	You (Referee Assessor)	Eastern Counties 1	~
15-10-2011	Q. 🕜 🖻	15:00	10	<u>Dereham</u>	Norwich Medics	You (Referee Assessor)	Norfolk Junior Cup	~
15-10-2011	Q. 🕜 🖻	15:00	10	Swaffham	Lakenham Hewett	You (Referee Assessor)	Norfolk Junior Cup	~
<u>16-10-2011</u>	0, 12, 10	11:00	0	Swaffham U16	Newmarket	You (Referee Assessor)	Norfolk Youth U16 Fixtures	~
22-10-2011	Q 🕜 🖻	15:00	9	West Norfolk	Woodbridge	You (Referee Assessor)	Eastern Counties 1	~
<u>29-10-2011</u>	Q. 🕜 🖻	15:00	10	<u>Dereham</u>	<u>Felixstowe</u>	You (Referee Assessor)	Eastern Counties 2	~
<u>30-10-2011</u>	Q. 🕜 🖻	00:00	15	Lakenham Girls U15	Thurrock Chicks U15 Girls	You (Referee Assessor)	Norfolk Girls U15 Fixture	-
<u>30-10-2011</u>	Q. 🕜 🖻	14:30	10	Wymondham Ladies	Wellingborough Ladies	You (Referee)	RFUW NC South East North 2	~
06-11-2011	0, 🕜 🖻	00:00	10	Wymondham U17	Diss U17	You (AR 1)	Eastern Counties Youth Cup	~
12-11-2011	Q 🕜 🖻	14:15	11	West Norfolk II	Wisbech II	You (Referee Assessor)	Norfolk Merit Table 1	~
13-11-2011	Q 🕜 🖻	14:30	9	Lakenham Ladies	Moseley Ladies	You (Referee)	RFUW Championship Midlands 2	~
13-11-2011	Q 🕜 🕅	11:00	0	Norwich U17	Ipswich U17	You (AR 2)	Norfolk County Youth U17 Cup	~
<u>19-11-2011</u>	Q. 🕜 🖻	11:00	10	Norwich School II	Perse School II	You (Referee)	Norfolk School Fixture	×
26-11-2011	Q 🕜 🖻	14:15	9	Wymondham College II	Framlingham College U15	You (Referee Assessor)	Norfolk School Fixture	~
27-11-2011	Q. 🕜 🖻	11:00	0	Norwich U17	Bury St Edmunds U17	You (AR 1)	Norfolk County Youth U17 Cup	×
03-12-2011	Q 🕜 🖻	14:15	12	Dereham	Swaffham II	You (Referee Assessor)	Norfolk Friendly	~
<u>10-12-2011</u>	Q 🕜 🖻	14:15	13	Diss IV	Lowestoft & Yarmouth III	You (Referee)	Norfolk Merit Table 3	~
10-12-2011	Q. 🕜 🖻	14:15	10	Thetford	<u>Dereham</u>	You (Referee Assessor)	Norfolk Friendly	~
<u>07-01-2012</u>	Q. 🕜 🖻	14:15	12	Lakenham Hewett	Holt III	You (Referee Assessor)	Norfolk Merit Table 2	~
21-01-2012	Q 🕜 前	14:15	11	Holt III	Dereham	You (Referee Assessor)	Norfolk Friendly	V
22-01-2012	Q 🕜 🖻	11:00	10	Wymondham U15	Diss U15	You (Referee)	Norfolk County Youth U15 Cup	×
12-02-2012	0, 🕜 🖻	14:00	0	Essex Youth	Middlesex Youth	You (AR 1)	county Youth games	~
18-02-2012	Q 🕜 🖻	14:15	11	Norwich III	Beccles II	You (Referee)	Norfolk Friendly	X

The games with a red cross are those that I have declined.

By viewing any future appointment online, you can either accept or decline it.

Appointments - Viev	v			
From date: Team:		Month:	Official: (all)	Show others:
All team		All months 💌	Brown, Mark (Norfolk)	
To date: Competiti		Type: All contact types	Organisation: (all) • Norfolk •	Find Reset
	entons	Air contact types		
[] 📝 뉯				
	ppointment, click <u>HERE</u> .			
To decline this g				
Fixture:	12-05-2012 15:00 - 17:00 Norfolk			
Match:	Dereham VS Dereham II Direction	5		
Official:	You as Referee			
Appointer:	You X			
Anonymous:	0			
Notify home team: Notify away team:	0			
	5			
Notify official:				

If you choose to decline the appointment, then you will be expected to input a reason why you are declining it. This information will be emailed back to the person who appointed you. You also have the option to make yourself unavailable on the date of the appointment that you are declining. You cannot decline an appointment within two days of it taking place – in this situation, you would need to manually contact your appointer and he would decline it on your behalf.

Appointme	ents - View					
From date:	Team: All teams	•	Month: All months	Official: (all) Brown, Mark (Norfolk	Show others	5:
To date:	Competition: All competitions		Type: All contact types	Organisation: (all) Norfolk 	•	Find Reset
	2					
This	s appointment is not yet decl	ined. Please provi	de your reason for decli	ing.		
Specify reaso	n:					
Have to go	shopping					
Do you wish t	to make yourself unavailable	on this date: 🗹				
Decline						

The following pages are subject to your organisation subscribing to these features.

Reports

F

Assessment/Coaching reports can be managed using WTR.

If you are an observer, then after a game to which you have been appointed, an icon will appear next to your name, which you should click in order to start the observers report:

<u>17-03-2012</u>	Norfolk Merit Table 2	15:00	12	Norwich III	Lowestoft & Yarmouth II	Ref: Nicholas Craig.	
						Ass: Kevin Ivins.	Obs

At the bottom of every form is an option to finalise the form. If you wish to save a draft version, then do not tick this box, instead just click save.



The icon to access the draft form will then change to an editing icon:

You can re-edit the form as many times as you wish (although please access the form via the icon rather than clicking the Back button on your browser).

OUS

When you are ready to save the final version, click the "Final version" tickbox – you will be prompted "are you sure", then click Save.

	The page at https://www.whostheref.com says:
•	By ticking this box and submitting, you are confirming it is the final version and will therefore no longer be able to amend this form
nal version: (no more updates) 🗹	
z 🔖 🕎	ОК

(A phone app will soon be available for some reports, making it even easier to complete your report straight after the game.)

An email will then be sent to the match official and any nominated users (for example the Performance Manager) to notify them that the report has been submitted.

Only users with the relevant permissions can view reports.

Once the final version is saved, Officials will see the "finished report icon" against their name on the fixture:

<u>17-03-2012</u>	Norfolk Merit Table 2	15:00	12	Norwich III	Lowestoft & Yarmouth II	Ref: Nicholas Craig.	Dis
						Ass: Kevin Ivins.	_

The match official just needs to click this icon to view the report online.

Match Officials Own Reports

Some organisations will have reports that the match official himself needs to complete. When you view such fixtures, an appropriate icon(s) will appear in the far column that represents the type of form you can complete. Moving the mouse over the icon will give a description of the report, which might be for example, red card, match official abuse form, self assessment etc.

Date*	Action	Competition	<u>Time</u>	Level	<u>Home</u>	Away	Score/App Req	Appointments
<u>24-08-2013</u>	Q	RBS National League	15:00	3	<u>Kelso</u>	<u>Selkirk</u>	<u>27 - 24</u>	Ref: Neil Muir.
								AR 1: David Crudge.
								AR 2: John Hawryluk.
								Coach: Charles Adams.
								Asst Ref Coach: John Montgomery.

Here we see that Neil has completed a Self Assessment (SA), the coach has completed a PA form, and Neil can click the sicon to create a feedback report on the coach.

In addition, further reports are available by clicking the + symbol next to the PA icon, this would produce:

Date*	Action	Competition	Time	Level	Home	Away	Score/App Req	Appointments
24-08-2013	0	RBS National League	15:00	3	<u>Kelso</u>	Selkirk	<u>27 - 24</u>	Ref: Neil Muir.
								AB 1: David Crudge
								AR 2: John Hawryluk. Click to add a red card report for th
								Coach: Charles Adams.
								Asst Ref Coach: John Montgomery.

Important note: The actual forms available to you depend upon your organisation's preferences.

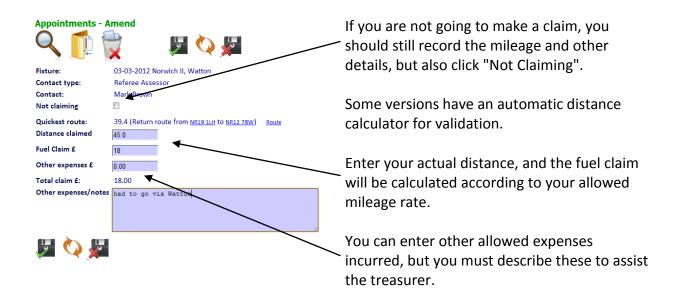
The information entered into these forms is only available to those users who are granted specific permission to do so.

Expense Claims (if a subscriber)

After attendance at each appointment, you should use WTR to record your expenses information. Go to Appointments, and view your games. In the last column, there is an "Edit" link:

<u>01-10-2011</u>	Q. 🕜 🖻	15:00	9	Southwold	Mersea Island	You (Referee Assessor)	Eastern Counties 1	~	2 +	£39.76 (dit
<u>15-10-2011</u>	Q. 🕜 🖻	15:00	10	<u>Dereham</u>	Norwich Medics	You (Referee Assessor)	Norfolk Junior Cup	~	2 / +	£0.00 <u>Edit</u>
<u>15-10-2011</u>	Q. 🖸 🖻	15:00	10	<u>Swaffham</u>	Lakenham Hewett	You (Referee Assessor)	Norfolk Junior Cup	×		CANCELLED

This will take you to the Appointment record where you can record your claim:



Periodically, at a time specified by your Treasurer, you can submit an expense claim by clicking the Expenses option on the menu:

All unclaimed appointments for Norfolk up to 12-05-2012 are shown below. Please check carefully to ensure they are accurate as changes cannot be made after submission. If you only wish to claim up to a specific date, then you may do so using the date below.

Official: Mark Brown. 24 appointments on this Expenses Claim from 23-07-2011 to 29-04-2012.										
Date	Home	Away	Distance		Rate	Fuel	Other	Total	Not claiming	Claiming
<u>23-Jul</u>	Southwold	Southwold II	0.0	99.4*	0.40	£0.00	£0.00	£ 0.00	£ 0.00	
10-Sep	Dereham	Norwich II	10.0	2.8*	0.40	£4.00	£25.00	£ 0.00	£ 29.00	
<u>17-Sep</u>	Wymondham II	Beccles II	24.0	24.0	0.40	£9.60	£0.00	£ 9.60	£ 0.00	V
24-Sep	Swaffham	Dereham	22.0	22.4*	0.40	£8.80	£0.00	£ 8.80	£ 0.00	V
01-Oct	Southwold	Mersea Island	99.4	99.4	0.40	£39.76	£0.00	£ 39.76	£ 0.00	V
15-Oct	Dereham	Norwich Medics	2.8	2.8	0.40	£1.12	£0.00	£ 0.00	£ 1.12	
<u>16-Oct</u>	Swaffham U16	Newmarket	22.4	22.4	0.40	£8.96	£0.00	£ 8.96	£ 0.00	V
<u>22-Oct</u>	West Norfolk	Woodbridge	0.0	65.2*	0.40	£0.00	£0.00	£ 0.00	£ 0.00	
<u>29-Oct</u>	Dereham	Felixstowe	2.8	2.8	0.40	£1.12	£0.00	£ 0.00	£ 1.12	
<u>30-Oct</u>	Wymondham Ladies	Wellingborough Ladies	24.0	24.0	0.40	£9.60	£0.00	£ 9.60	£ 0.00	V
<u>06-Nov</u>	Wymondham U17	Diss U17	24.0	24.0	0.40	£9.60	£0.00	£ 9.60	£ 0.00	V
<u>12-Nov</u>	West Norfolk II	Wisbech II	65.2	65.2	0.40	£26.08	£0.00	£ 26.08	£ 0.00	V
<u>13-Nov</u>	Norwich U17	Ipswich U17	39.4	39.4	0.40	£15.76	£0.00	£ 15.76	£ 0.00	V
<u>26-Nov</u>	Wymondham College II	Framlingham College U15	30.0	24.6*	0.40	£12.00	£0.00	£ 12.00	£ 0.00	V
03-Dec	Dereham	Swaffham II	5.0	2.8*	0.40	£2.00	£5.00	£ 0.00	£ 7.00	
<u>10-Dec</u>	Diss IV	Lowestoft & Yarmouth III	58.0	58.0	0.40	£23.20	£0.00	£ 23.20	£ 0.00	V
07-Jan	Lakenham Hewett	Holt III	42.0	42.0	0.40	£16.80	£0.00	£ 16.80	£ 0.00	V
21-Jan	Holt III	Dereham	52.6	52.6	0.40	£21.04	£0.00	£ 21.04	£ 0.00	V
12-Feb	Essex Youth	Middlesex Youth	0.0	198.8*	0.40	£0.00	£0.00	£ 0.00	£ 0.00	
Eton Ma	inor									
<u>25-Feb</u>	Dereham	Holt II	0.0	2.8*	0.40	£0.00	£0.00	£ 0.00	£ 0.00	
<u>03-Mar</u>	Norwich II	Watton	45.0	39.4*	0.40	£18.00	£0.00	£ 18.00	£ 0.00	
<u>24-Mar</u>	West Norfolk II	Sleaford II	65.2	65.2	0.40	£26.08	£0.00	£ 26.08	£ 0.00	V
<u>14-Apr</u>	Crusaders	Ely	30.8	30.8	0.40	£12.32	£0.00	£ 12.32	£ 0.00	V
<u>29-Apr</u>	Diss	North Walsham	170.0	58.0*	0.40	£68.00	£0.00	£ 68.00	£ 0.00	
					Totals	£333.84	£30.00	£325.60	£38.24	

Submit...

You should check this information is accurate, as it will become your official claim form.

If there are appointments for which you choose not to claim, you can still un-tick the right-most column. Such games are showing as coloured.

When you click the Submit button, the information is emailed to your Treasurer, and a copy of the email is also sent to yourself.

<u>Support</u>

Officials-for-sport.com Ltd provide support to a single primary user with each customer. We are unable to provide support to individual end users, therefore if you require support then in the first instance you should notify your point of contact within your organisation.

Privacy & Security

Officials-for-sport.com Ltd (known as officialsforsport.com, whostheref.com, whostheumpire.com) provides online software and data storage for the purpose of managing sports officials and their appointment to fixtures. This Service is provided through our websites known as WhosTheRef.com and WhosTheUmpire.com. These websites are secured using 256-bit encryption provided by Thawte.

All employees of officials-for-sport.com Ltd, or contractors, or other third parties are contractually obliged to be familiar with and comply with the principals of the UK's Data Protection Act 1998.

Physical Security

The websites and associated databases are hosted at secure and professional facilities within the UK.

Cookies

A cookie is a small file which stores data on your device. The public pages of the officials-forsport.com Ltd websites use cookies to analyse user's behaviour for example which pages have been visited. Within the public pages of the websites, we do not use cookies to personally identify the user.

When using the Service, cookies are used to facilitate and enhance the user's experience of the Service. The Service will not operate successfully if cookies are disabled.

We do NOT use cookies for marketing purposes or for collecting personal information.